

Web Cam Instructions:

The web camera is a useful tool meant for club members to view current weather conditions, boats, parking, and other activities. It has come to my attention that some members have been experiencing issues connecting to the camera. I have put together some details that will hopefully help.

- 1) For security reasons:
 - a. a valid Username and Password are required to use the camera which you can obtain from Racheal during regular office hours.
 - b. user remote control has been disabled to ensure the camera is always in motion.
- 2) Understand that the Camera only allows a maximum of 6 user connections at any one time. So PLEASE do not connect to the Webcam and just leave it connected forever. The intent is for members to view the webcam and then disconnect from it so other members can also use it.
- 3) Understand that in order to use the webcam you may need to install some additional programs on your computer. Your Internet Browser Program must have JAVA capability plus be able to run a Microsoft Internet Explorer add-in which will attempt to load the very first time you connect to the camera.

Known issues and solutions:

- 1) The webcam process requires using a Microsoft Internet Explorer Add-in which is loaded the first time you attempt to connect to the camera. If you are using Firefox, Chrome or Browsers other than IE, then you will need to download and install an IE emulator ... go to www.ietab.net for more information.
- 2) Members who connect to the Internet using Telus may receive password errors when they attempt to connect to the webcam. This appears to be a timing issue between Shaw and Telus. If this error occurs, all you need to do is press the Browser Refresh button and it will take you to the camera.
- 3) If you are a Windows 7 or Vista user, you will need to ensure you are using a 32 bit version of Internet Explorer (IE). If you aren't sure which version you are using, look at the IE Help About. IE 64 bit is not supported by the camera software.
- 4) I am sorry but I don't have a clear answer for MAC Users. MAC did at one point provide a Microsoft Internet Explorer Browser, however, this is no longer supported. If you have an older Mac with a copy of IE on it let us know if it works. There are several Windows Emulation solutions out there that might allow you to use a current MS IE Browser. However, not being familiar enough with a MAC, I will have to leave this for you to explore on your own. If someone finds a solution for the MAC, please let me know and I will post it on the website. Apparently ietab.net states it currently does not support the MAC. Perhaps IE 5.2.3 will work? Available from Softpedia.com as a free download.